

Medical Document Renovation Utilizing the eHana System to Improve Client Record Content

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INTRODUCTION

- Eliot Community Human Services, Inc. was founded in 1957. Once known as Mystic Valley Mental Health Center (Mass.gov, 2022).
- Its history is entrenched in community-based services for adults living with mental illness. Eliot Mental Health took over in 1992 creating the existing Eliot. According to the website, the organization serves 50,000 individuals and families in 150 programs and services with residential respite, social, and vocational programs, ombudsman services, consultation, education, training, residential, and outpatient mental health services (Eliot Community Human Services, 2022).
- People at high risk with restrictions or do not have any assets are able to receive aid. The Eliot system serves children, adolescents, families, adults and seniors in 55 communities daily (Eliot Community Human Services, 2022).



RELATED LITERATURE

- Price, pay, and well-being status are probably going to influence the interest in healthcare in all nations, and their quantitative impacts are hazy in the writing. A few investigations report that costs are not significant determinants, and significant determinants of the interest in healthcare. Information on the degree to which value, pay, and well-being status influence the interest in healthcare is essential for the plan of compelling well-being strategy in emerging nations (Sarma, 2009).
- Patients presently coordinate correlative medication (CM) and allopathic, picking a blend of treatments as opposed to a solitary treatment in disengagement. Figuring out integrative healthcare (IHC) stretches out past assessment of explicit treatments to envelop assessments of multidisciplinary complex intercessions. IHC is characterized as a restorative methodology coordinating ordinary and reciprocal clinical practices and specialists in a common consideration setting to oversee an individualized treatment plan (Grant et al, 2015).

OBJECTIVES

- To store clients' medical record in a safer place according to HIPAA regulations.
- To help physicians, therapists, and other professionals to access patients' records easily.

MATERIALS AND METHODS

- Prepared pre-electronic (paper) client charts to be ready to be scanned
- Scanned pre-electronic chart
- Stored pre-electronic chart into electronic medical record
- Gained access to Eliot eHana system
- 1088 papers were scanned, downloaded, and stored into different clients' files weekly
- 44 files were broken down weekly

RESULTS

The chart below, displays the following information

- There were 14,366 pre-electronic chart scanned every week.
- There were 14,366 papers broken down and stored into clients' electronic files every week.
 - # of paper breakdowns completed in 8 weeks
 - # of medical records
- 40 clients had their medical records stored in a safe place every week.

of pre-electronic chart scanned weekly

14,366

of paper breakdowns completed in 8 weeks

114,928

of medical records stored in a safe place ea. week

320

CONCLUSION

- The purpose of this project was to clean up old paper medical documents and store them into the Eliot Human Service eHana system.
- This project allowed to improve things at Eliot Community Human Services because now the files can be accessed in an easier way through electronic means.
- Additionally, the files are more organized than they were previously. Plus, the patients can be assured that this new method of storing their information is safer than the other used method.
- My key takeaways are that helping people out with issues that may not be considered urgent is important. Even small tasks you can do, help an organization to improve their processes.

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ACKNOWLEDGEMENTS

Maureen Martin , Director of Outpatient Clinic
Media Dassuk, Manager of Outpatient Clinic